

TIGTA's Mission

TIGTA's audits, investigations, and inspections and evaluations protect and promote the fair administration of the Federal tax system and work to ensure that the Internal Revenue Service (IRS) is accountable for the trillions of dollars in tax revenue it collects each year.

TIGTA reports directly to the Secretary of the Treasury and has oversight and review responsibility that extends to the IRS Office of Chief Counsel, the IRS Oversight Board, and the Taxpayer Advocate Service.

TIGTA's Impact

TIGTA saves U.S. taxpayers a substantial amount of money every year by identifying improvements to IRS administrative processes and by protecting the IRS's ability to collect tax revenue through safeguarding the integrity of the tax system.

By informing Congress and the Secretary of the Treasury of tax administration problems and progress made to resolve them, TIGTA ensures that the American public is served by an effective and efficient tax system.

TIGTA's Roots

In 1952, Congress established the IRS Inspection Service in response to widespread allegations of corruption within the IRS. For nearly five decades, the Inspection Service served as an internal affairs function for the IRS and ensured that the IRS Commissioner had an independent corps of auditors and investigators to promote full accountability of Federal tax administration.

TIGTA was established in January 1999 as a result of the enactment of the Internal Revenue Service Restructuring and Reform Act of 1998 (RRA 98). TIGTA assumed the majority of the duties and responsibilities of the Inspection Service. TIGTA is tasked with providing independent oversight of IRS activities by conducting audits and providing investigative services involving IRS programs and operations.

TIGTA: Promoting integrity in America's tax system

To report fraud, waste, or abuse at the IRS call:

1-800-366-4484

Or write to:

Treasury Inspector General
for Tax Administration
P.O. Box 589
Ben Franklin Station
Washington, D.C. 20044-0589

Or email:

complaints@tigta.treas.gov

To learn more about our organization, publications, career opportunities, and related resources, visit us online at:

www.treasury.gov/tigta

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TREASURY INSPECTOR GENERAL FOR TAX ADMINISTRATION

Promoting Integrity in
America's tax system





Office of Audit

Promoting efficiency in America's tax system

TIGTA's Office of Audit conducts independent, objective performance and financial audits of IRS programs and operations to:

- ▶ Assess efficiency, economy, effectiveness, and program accomplishments
- ▶ Promote compliance with applicable laws and regulations
- ▶ Prevent and detect fraud, waste, and abuse

TIGTA audits focus on mandated reviews and high-risk challenges facing the IRS and address a variety of issues, including:

- ▶ Information technology
- ▶ Computer and employee security
- ▶ Tax compliance initiatives and activities
- ▶ Performance and financial management
- ▶ Taxpayer protection and rights
- ▶ Tax return processing
- ▶ Customer service
- ▶ Human capital

Office of Audit recommendations result in cost savings, increased or protected revenue, reduction of taxpayer burden, protection of taxpayer rights and entitlements, improved taxpayer privacy and security, and savings of IRS resources.



Office of Investigations

Safeguarding America's tax system

TIGTA's Office of Investigations protects the integrity of the IRS and its ability to collect tax revenue.

TIGTA's special agents have the unique responsibility to conduct investigations that:

- ▶ Protect tax administration from external threats and corruption
- ▶ Protect the integrity of IRS programs, operations, and critical infrastructure
- ▶ Detect and prevent fraud and abuse
- ▶ Identify and investigate IRS employee misconduct

TIGTA investigations involve violations of Federal criminal statutes and/or standards of ethical conduct, including:

- ▶ Attempts to interfere with the administration of Internal Revenue laws (e.g., threats, harassment, and assaults against IRS personnel)
- ▶ Bribery of IRS officials
- ▶ Theft and embezzlement of IRS money or property
- ▶ False claims or false statements by IRS contractors that compromise IRS procurement integrity
- ▶ Impersonation of IRS employees
- ▶ Unauthorized inspection and/or disclosure of tax information
- ▶ Misuse of IRS seals



Office of Inspections and Evaluations

Advancing America's tax system

TIGTA's Office of Inspections and Evaluations provides a range of specialized services and products related to tax administration:

- ▶ Quick reaction reviews
- ▶ Onsite inspections
- ▶ In-depth evaluations of IRS functions, activities, and programs

Inspections:

- ▶ Provide factual and analytical information
- ▶ Monitor compliance
- ▶ Measure performance
- ▶ Assess the effectiveness and efficiency of programs and operations
- ▶ Share best practices
- ▶ Inquire into allegations of fraud, waste, abuse, and mismanagement

Evaluations:

- ▶ Provide in-depth reviews of specific management issues, policies, or programs
- ▶ Address governmentwide or multi-agency issues
- ▶ Develop recommendations to streamline operations
- ▶ Enhance data quality
- ▶ Minimize inefficient and ineffective procedures

The Office of Inspections and Evaluations coordinates its activities with TIGTA's Offices of Audit and Investigations; evaluations may be conducted with other Offices of Inspector General.