

**IMPORTANT CONTACT NUMBERS
AT A GLANCE**

Identity Theft/Fraud Related to Federal Tax Returns:

IRS Identity Protection Specialized Unit

1-800-908-4490

www.irs.gov (keyword: identity protection)

Form 14039, Identity Theft Affidavit

Taxpayer Advocate

1-877-777-4778

Tax Fraud Referral Hotline

1-800-829-0433

To report Identity Theft:

Federal Trade Commission (FTC):

www.consumer.gov/idtheft

1-877-438-4338 or TTY 1-866-653-4261

Consumer complaints and business fraud:

1-877-FTC-HELP (1-877-382-4357)

www.ftc.gov

To report Social Security Number fraud:

Social Security Administration OIG

1-800-269-0271

www.ssa.gov/oig

To report postal fraud:

United States Postal Inspection Service

1-877-876-2455

www.postalinspectors.uspis.gov

To report Internet fraud:

Internet Crime Complaint Center

www.ic3.gov

Resources for victims of identity theft:

Identity Theft Resource Center

1-888-400-5530

[www.idtheftcenter.org](http://wwwidtheftcenter.org)

Resources and phone numbers for crime victims:

Office for Victims of Crime

1-888-400-5530

www.ovc.gov

National Organization for Victim Assistance

1-800-879-6682

www.try-nova.org

IMPORTANT CONTACT NUMBERS

TIGTA SPECIAL AGENT

Name _____

Phone _____

TIGTA VICTIM/WITNESS COORDINATOR

Name _____

Phone _____

**U.S. ATTORNEY
VICTIM/WITNESS COORDINATOR**

Name _____

Phone _____

ADDITIONAL PROGRAMS

TIGTA OI Victim Assistance—ID Theft (Rev. 01-2015)

Department of the Treasury

**VICTIM ASSISTANCE
RELATED TO
IDENTITY THEFT**



**Treasury
Inspector General
for
Tax Administration**

What is identity theft?

Identity theft occurs when someone uses your personal information, such as your name, Social Security Number, address, or other identifying information, without your knowledge or permission to commit fraud or other crimes.

People whose identities have been stolen can spend months or years (as well as their hard-earned money) repairing their good name and credit record. Meanwhile, as a result of this financial fallout, victims may lose job opportunities, be refused loans, education, housing, or transportation, and may even be arrested for crimes they did not commit.

What if you are a victim of identity theft?

Take the following steps to document the theft of your identity and to obtain assistance in restoring your credit:

- **Notify the Federal Trade Commission:**

www.consumer.gov/idtheft

1-877-438-4338 or TTY 1-866-653-4261,
OR

**Federal Trade Commission's Consumer
Response Center**
600 Pennsylvania Avenue, NW
Washington, DC 20580

- **File a report with your local police department**
- **Notify the fraud departments of the three major credit bureaus:**

Equifax – www.equifax.com

1-800-525-6285

Experian – www.experian.com

1-888-397-3742

TransUnion – www.transunion.com

1-800-680-7289

- **Order a copy of your credit report and review all transactions.**

To order your free annual report from one or all of the national consumer reporting companies:

Visit www.annualcreditreport.com

Call **1-877-322-8228**

Or complete the Annual Credit Report

Request Form and mail it to:

Annual Credit Report Request Service

P.O. Box 105281

Atlanta, GA 30348-5281.

You can print this form from www.ftc.gov/credit.

- **Close any accounts that have been tampered with or opened fraudulently.**
- **Notify the Social Security Administration:**

Report a misuse or possible theft of your Social Security Number (SSN) to the Social Security Administration Office of the Inspector General (OIG):

Visit www.ssa.gov/oig/hotline/

Call the fraud hotline **1-800-269-0271**

Fax **410-597-0018**

E-mail to oig.hotline@ssa.gov

Or write to:

Social Security Administration OIG

P.O. Box 17768

Baltimore, MD 21235

- **Notify check verification companies and your financial institution** if someone has stolen your personal checks or if you believe someone has set up bank accounts in your name. Inform the verification companies that you are an identity crime victim.

TeleCheck: 1-800-710-9898

Certegy 1-800-437-5120

ChexSystems: 1-800-428-9623 (closed checking accounts)

Equifax: 1-800-437-5120

SCAN: 1-800-262-7771

Additional Tips

Be alert to possible identity theft related to your tax account if you receive an IRS notice or letter that states:

- More than one tax return was filed with your identifiers,
- You have a balance due, refund offset, or have had collection actions taken against you for a year you did not file a tax return, or
- IRS records indicate you received wages from an employer unknown to you.

Contact the IRS if you suspect tax-related identity theft:

IRS Identity Protection Specialized Unit

1-800-908-4490

www.irs.gov (keyword: identity protection)

File **Form 14039, Identity Theft Affidavit** (also provide a copy of the police report).

Beware of IRS Impersonators

Beware of phone calls from individuals claiming to represent the IRS in an effort to defraud taxpayers. Scammers make unsolicited calls to taxpayers fraudulently claiming to be IRS officials and tell intended victims they owe taxes and must pay using a pre-paid debit card or wire transfer. The scammers may threaten those who refuse to pay with arrest, deportation, or loss of a business or driver's license.

The IRS usually first contacts people by mail – not by phone – about unpaid taxes. The IRS won't ask for payment using a pre-paid debit card or wire transfer, and will not ask for a credit card number over the phone. The IRS will never request personal or financial information by e-mail, texting, or any social media

If you believe you have been a victim of an IRS Impersonation Scam, notify TIGTA at www.tigta.gov or **1-800-366-4484**. Scam e-mail messages can be forwarded to phishing@irs.gov.