
TREASURY INSPECTOR GENERAL FOR TAX ADMINISTRATION

Office of Inspections and Evaluations



Physical Security Controls at the

*****2*****

February 14, 2017

Reference Number: 2017-IE-R002

This report has cleared the Treasury Inspector General for Tax Administration disclosure review process and information determined to be restricted from public release has been redacted from this document.

Redaction Legend:

2 = Risk Circumvention of Agency Regulation or Statute

Phone Number | 202-622-6500

E-mail Address | TIGTACommunications@tigta.treas.gov

Website | <http://www.treasury.gov/tigta>



TREASURY INSPECTOR GENERAL
FOR TAX ADMINISTRATION

DEPARTMENT OF THE TREASURY

WASHINGTON, D.C. 20220

February 14, 2017

MEMORANDUM FOR CHIEF AGENCY-WIDE SHARED SERVICES

FROM: Gregory Kutz
Acting Deputy Inspector General for Inspections and Evaluations

SUBJECT: Final Inspection Report – Physical Security Controls at the
*****2***** (# IE-16-004A)

In April 2016, we conducted a physical security inspection of the Internal Revenue Service (IRS) *****2*****¹ building to determine whether selected physical security countermeasures (hereafter referred to as countermeasures) were in place to detect and deter unauthorized entry. The IRS is the primary tenant at the *****2***** which is a General Services Administration facility; however, the IRS is responsible for all support services for the facility. The security criteria for the inspection consisted of the baseline countermeasures established by the Interagency Security Committee (ISC)² for facility security level (FSL) *****2*****.³ *The Risk Management Process: An Interagency Security Committee Standard* (Standard) defines the criteria and processes that those responsible for the security of a facility should use to determine its FSL and provides an integrated, single source of countermeasures for all nonmilitary Federal facilities. Our criteria also included the minimum countermeasures established by the IRS *****2*****³. Attachment I documents the countermeasures included in our inspection related to detecting and deterring unauthorized entry and conclusions related to each countermeasure.

¹ A *****2*****.

² The ISC, which was established by Executive Order 12977, has authority to establish policies for security in and protection of nonmilitary Federal facilities in the United States whether owned, leased, or managed by the Government.

³ The FSL is a categorization based on the analysis of several security-related facility factors, which serves as the basis for the implementation of physical security countermeasures. The FSL determination ranges from a Level I (lowest risk) to Level V (highest risk).



Countermeasures Designed to Detect or Deter Unauthorized Entry

Overall, the countermeasures at the *****2***** either met or exceeded ISC baseline or IRS minimum countermeasures to detect or deter unauthorized entry. *****2*****

*****2*****

*****2*****⁴ According to the ISC Standard, **2**

*****2*****

We *****5*****2*****⁶ and *****2***** the Director, Facilities Management and Security Services (FMSS), *****2*****

*****2*****. IRS management *****2*****

*****2*****

*****2*****

*****2*****

*****2*****

Additionally, *****2*****

*****2*****

*****2*****

*****2*****.

*****2***** FMSS physical security personnel identified and documented this

*****2*****

FMSS physical security personnel *****2*****

*****2*****

*****2*****. The FMSS indicated that the

*****2*****

*****2*****

*****2*****. According to the ISC Standard,

*****2*****

*****2*****

*****2*****

*****2*****

⁴ The *****2*****

*****2*****.

⁵ Treasury Inspector General for Tax Administration, Ref. No. *****2*****

*****2*****.

⁶ Treasury Inspector General for Tax Administration, Ref. No. *****2*****

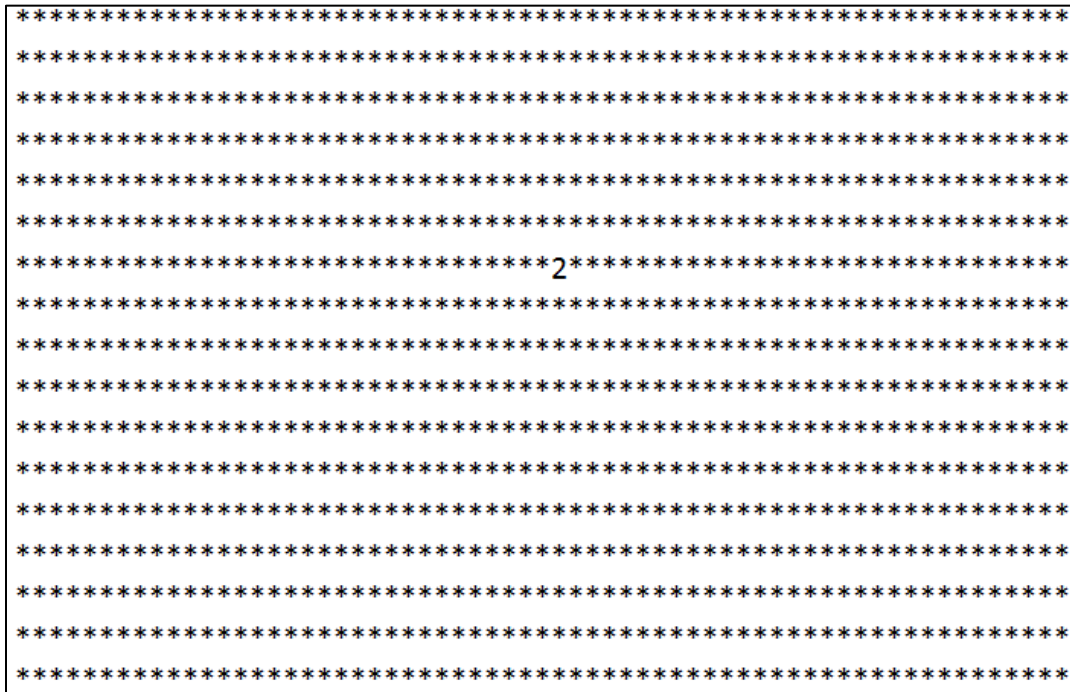
*****2*****.



*****2*****⁷

Figure 1 shows an overview of the *****2*****
*****2*****.

Figure 1: Overview of the *****2*****



Source: Google Maps (google.com).

*****2*****

*****2*****: *****2*****
*****2*****
*****2*****.

*****2*****: *****2*****.
*****2*****
*****2*****
*****2*****

⁷ According to the ISC Standard, *****2*****
*****2*****
*****2*****.

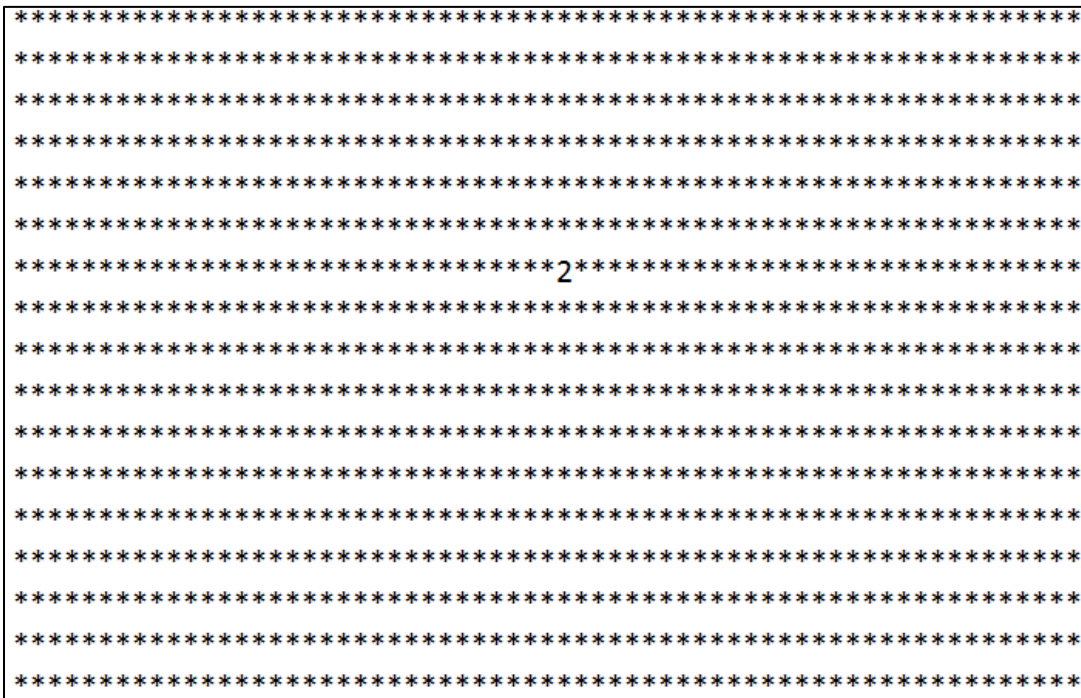


*****2*****
*****2*****
*****2*****.

Other Countermeasures

While not related to detecting and deterring unauthorized entry, we noted that ***2***
*****2*****
*****2*****
2. Furthermore, *****2*****
*****2*****
*****2*****. A *****2*****
*****2*****
*****2*****. However, the *****2*****
*****2*****. Figure 2 illustrates the
*****2*****.

*****2*****



Source: Google Maps (google.com) *****2***** the Treasury Inspector General for Tax Administration's (TIGTA) inspection.



Physical Security Controls at the *****2*****

*****2***** FMSS physical security personnel *****2*****
*****2***** and requested *****2*****
*****2***** . The FMSS *****2*****
*****2*****
*****2*****
*****2*****.

*****2*****.

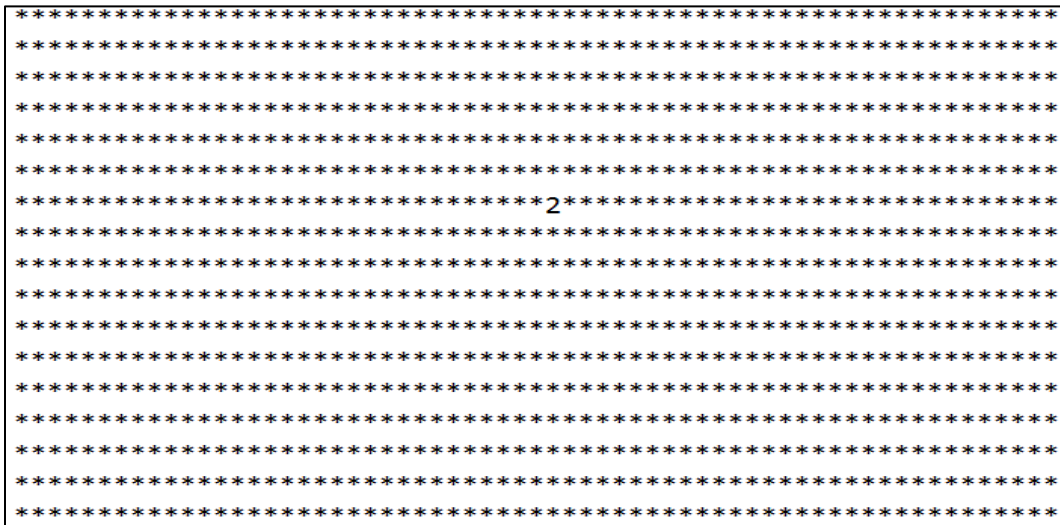
*****2*****. *****2*****
*****2*****
*****2*****.

*****2*****. *****2*****
*****2*****
*****2*****
*****2*****
*****2*****.

TIGTA *****2*****
*****2*****
*****2*****
*****2***** . The entrance is secured and
countermeasures are in place to detect and deter unauthorized entry; *****2*****
*****2*****
*****2***** . While on-site, we discussed this issue with FMSS physical security
personnel at the *****2***** . They agreed with our assessment *****2*****
*****2*****.



Figure 3: Door Number *2*** of the *****2*****
During and After Our Inspection**



Source: Photo taken during TIGTA's inspection and photo provided by the *****2***** FMSS Physical Security Office *****2*****.

Attachment II provides the background information for this inspection. Attachment IV documents IRS management's complete response.

If you have any questions, please contact me or Kevin P. Riley, Director, Office of Inspections and Evaluations.

Attachments



Attachment I

Inspection Checklist

MINIMUM SECURITY REQUIREMENTS (AT *****2*****)					
#	Inspection Question (Baseline Security Measures)	Does the security measure meet the baseline criterion? (Yes/No/Not Applicable)	If no, was a deviation or alternate countermeasure justified and risk acceptance documented?		Comment
			IRS Justification	IRS Acceptance	
1	Internal Revenue Manual (IRM) ¹				
2	IRM				
3	Please explain.				

¹ The IRM is the IRS’s primary official source of instructions to staff related to the administration and operations of the IRS. It contains the directions employees need to carry out their operational responsibilities.



Physical Security Controls at the *****2*****

MINIMUM SECURITY REQUIREMENTS (AT *****2*****)					
#	Inspection Question (Baseline Security Measures)	Does the security measure meet the baseline criterion? (Yes/No/Not Applicable)	If no, was a deviation or alternate countermeasure justified and risk acceptance documented?		Comment
			IRS Justification	IRS Acceptance	
4	*****2***** *****2***** *****2***** *****2*****? IRM *****2***** *****2*****	***2**			*****2***** *****2***** *****2***** *****2***** *****2***** *****2***** *****2***** *****2*****
5	*****2***** *****2*****? IRM *****2***** *****2*****	***2**			*****2***** ****2****.
6	*****2***** *****2***** *****2***** ****2*****?	***2**			*****2***** *****2***** *****2***** *****2***** *****2***** *****2***** *****2***** *****2***** ****2****.
7	*****2***** *****2***** *****2*****? IRM *****2***** *****2*****	***2**			*****2***** *****2***** *****2*****



Physical Security Controls at the *****2*****

MINIMUM SECURITY REQUIREMENTS (AT *****2*****)					
#	Inspection Question (Baseline Security Measures)	Does the security measure meet the baseline criterion? (Yes/No/Not Applicable)	If no, was a deviation or alternate countermeasure justified and risk acceptance documented?		Comment
			IRS Justification	IRS Acceptance	
8	*****2***** *****2***** *****2*****? IRM *****2***** *****2*****	***2**			*****2***** *****2***** ***2**.
9	*****2***** *****2***** *****2*****? IRM *****2***** *****2*****	***2**			*****2***** *****2***** ****2**.

*****2*****					
	Inspection Question (Baseline Security Measures)	Does the security measure meet the baseline criterion? (Yes/No/Not Applicable)	If no, was a deviation or alternate countermeasure justified and risk acceptance documented?		Comment
			IRS Justification	IRS Acceptance	
10	*****2***** *****2***** *****2***** *****2*****.	***2**			
11	*****2***** *****2*****? *****2***** *****2***** *****2***** *****2*****.	***2**			*****2***** *****2***** *****2***** *****2***** *****2*****.



Physical Security Controls at the *****2*****

*****2*****					
#	Inspection Question (Baseline Security Measures)	Does the security measure meet the baseline criterion? (Yes/No/Not Applicable)	If no, was a deviation or alternate countermeasure justified and risk acceptance documented?		Comment
			IRS Justification	IRS Acceptance	
12	*****2***** *****2***** *****2***** *****2*****?	***2**			*****2***** *****2***** *****2***** *****2***** *****2***** *****2*****.
13	*****2***** *****2*****?	***2**			*****2***** *****2***** *****2***** *****2*****.
14	*****2***** *****2***** *****2*****?	***2**			*****2***** *****2***** *****2*****.
15	*****2***** *****2***** *****2***** *****2*****?	***2**			*****2***** *****2***** *****2***** *****2***** *****2*****.
16	*****2***** *****2***** *****2*****?	***2**			
17	*****2***** *****2***** *****2*****?	***2**			*****2*****.



Physical Security Controls at the *****2*****

*****2*****					
#	Inspection Question (Baseline Security Measures)	Does the security measure meet the baseline criterion? (Yes/No/Not Applicable)	If no, was a deviation justified and risk acceptance documented?		Comment
			IRS Justification	IRS Acceptance	
18	*****2***** *****2***** *****2***** *****2*****?	***2**			

*****2*****					
#	Inspection Question (Baseline Security Measures)	Does the security measure meet the baseline criterion? (Yes/No/Not Applicable)	If no, was a deviation or alternate countermeasure justified and risk acceptance documented?		Comment
			IRS Justification	IRS Acceptance	
19	*****2***** *****2***** *****2***** *****2*****?	***2**			
20	*****2***** *****2***** *****2*****?	***2**			*****2***** *****2*****.



Physical Security Controls at the *****2*****

*****2*****					
#	Inspection Question (Baseline Security Measures)	Does the security measure meet the baseline criterion? (Yes/No/Not Applicable)	If no, was a deviation or alternate countermeasure justified and risk acceptance documented?		Comment
			IRS Justification	IRS Acceptance	
21	*****2***** *****2*****?	***2***			*****2***** *****2***** *****2***** *****2***** *****2*****.
22	*****2***** *****2*****?	***2***			
23	*****2***** *****2***** *****2*****?	***2***			*****2***** *****2***** *****2***** *****2***** *****2*****.
24	*****2***** *****2***** *****2*****?	***2***			
25	*****2***** *****2***** *****2*****?	***2***			



Physical Security Controls at the *****2*****

*****2*****					
#	Inspection Question (Baseline Security Measures)	Does the security measure meet the baseline criterion? (Yes/No/Not Applicable)	If no, was a deviation or alternate countermeasure justified and risk acceptance documented?		Comment
			IRS Justification	IRS Acceptance	
	With regard to the most external/perimeter security measures:				
26	*****2***** *****2***** *****2***** *****2***** *****2***** *****2***** *****2***** *****2*****? IRM *****2***** *****2*****	***2***			
27	*****2***** *****2***** *****2*****?	***2***			
28	*****2***** *****2***** *****2***** *****2*****?	***2***			
29	*****2***** *****2***** *****2***** *****2***** *****2***** *****2*****?	***2***			



Physical Security Controls at the *****2*****

*****2*****					
#	Inspection Question (Baseline Security Measures)	Does the security measure meet the baseline criterion? (Yes/No/Not Applicable)	If no, was a deviation or alternate countermeasure justified and risk acceptance documented?		Comment
			IRS Justification	IRS Acceptance	
30	*****2***** *****2***** *****2*****?	***2**			*****2***** *****2***** *****2***** *****2***** *****2***** *****2***** *****2***** *****2***** *****2***** *****2*****.

*****2*****					
#	Inspection Question (Baseline Security Measures)	Does the security measure meet the baseline criterion? (Yes/No/Not Applicable)	If no, was a deviation or alternate countermeasure justified and risk acceptance documented?		Comment
			IRS Justification	IRS Acceptance	
31	*****2***** *****2***** *****2*****?	***2**			*****2***** *****2***** *****2***** *****2*****.
32	*****2***** *****2***** *****2***** *****2***** *****2*****?	***2**			



Physical Security Controls at the *****2*****

*****2*****					
#	Inspection Question (Baseline Security Measures)	Does the security measure meet the baseline criterion? (Yes/No/Not Applicable)	If no, was a deviation or alternate countermeasure justified and risk acceptance documented?		Comment
			IRS Justification	IRS Acceptance	
33	*****2***** *****2*****?	***2**			*****2***** *****2***** *****2***** *****2***** *****2***** *****2*****.
34	*****2***** *****2***** *****2***** *****2*****?	***2**	*****2***** *****2***** *****2***** *****2***** *****2***** *****2*****.	***2**	*****2***** *****2***** *****2***** *****2***** *****2***** *****2*****.

Source: *The Risk Management Process: An Interagency Security Committee Standard*; *****2*****, and observations made during the TIGTA inspection.



Attachment II

Background

Executive Order 12977 established the Interagency Security Committee (ISC) after the Oklahoma City bombing of the Alfred Murrah Federal Building in 1995. The ISC has authority to establish policies for security in and protection of nonmilitary Federal facilities in the United States whether owned, leased, or managed by the Government. The ISC document titled *The Risk Management Process: An Interagency Security Committee Standard* (Standard) defines the criteria and processes that those responsible for the security of a facility should use to determine its facility security level (FSL) and provides an integrated, single source of physical security countermeasures (hereafter referred to as countermeasures) for all nonmilitary Federal facilities. The ISC Standard also provides guidance for customization of the countermeasures for Federal facilities.

Each Internal Revenue Service (IRS) facility has been designated an FSL I through V in accordance with the ISC Standard. In accordance with ISC security standards criteria, the IRS has established minimum physical security standards and requirements for the protection of IRS facilities, personnel, and information. These standards are based on possible threats and identified countermeasures that could minimize the impact of an occurrence. Per the Treasury Security Manual, security-in-depth shall be implemented for all facilities designated as Levels IV and V. Security-in-depth is defined as layered and complementary security controls sufficient to deter and detect unauthorized entry, movement, and activity within a facility. Examples include, *****2*****
*****2*****
*****2*****.

The ISC Standard has defined 86 security criteria that should be used to implement countermeasures to effectively protect nonmilitary Federal Government facilities, information, employees and visitors, and assets. In addition to the security criteria, the ISC has defined 33 undesirable events which security professionals should consider when conducting a facility risk assessment in order to customize the necessary level of protection and associated countermeasures to be implemented in and around a facility. In all cases where the necessary level or protection cannot be achieved or implemented, documentation must clearly reflect the reasons why and the rationale for accepting associated risk as a result of implementing a lower level of protection and countermeasures.



*Physical Security Controls at the *****2******

In April 2016, we conducted a physical security inspection of the *****2*****¹ to determine whether selected countermeasures were in place to detect and deter unauthorized entry. The IRS is the primary tenant at the *****2*****, which is a General Services Administration facility housing an IRS *****2*****. This building is a delegated facility which indicates that the IRS is responsible for support services at the facility. The countermeasures selected were consistent with the ISC countermeasures for a baseline level of protection for the determined FSL of the IRS facility inspected.² Our criteria also included the minimum countermeasures established by the IRS for *****2***** *****2*****. If available, the Treasury Inspector General for Tax Administration (TIGTA) reviewed the documentation or justification for all deviations from the standards (unimplemented countermeasures or countermeasures that provide a lower level of protection).

The IRS requires security risk assessments for its facilities every two years for FSL IV and V facilities, every three years for FSL III facilities, and every four years for FSL I and II facilities.³ Prior to arriving at the facility, TIGTA reviewed the *****2***** security risk assessments for the facility to gain a general understanding of the facility, its occupants, any site specific risks and vulnerabilities, and implemented or recommended countermeasures. TIGTA did not evaluate the findings, decisions, and recommendations made in the facility's security risk assessment. This inspection was included in the Office of Inspections and Evaluations Fiscal Year 2016 Program Plan. We conducted this inspection in accordance with the Council of the Inspectors General for Integrity and Efficiency's *Quality Standards for Inspection and Evaluation*.

¹ A *****2***** of the IRS. The *****2***** *****2***** *****2*****.

² The baseline level of protection and associated countermeasures can be customized (lowered or increased) depending on the results of the facility's security risk assessment.

³ The IRS requires risk assessments at more frequent intervals than the ISC Standard, which is every three years for FSL III through V facilities, and every five years for FSL I and II facilities.



*Physical Security Controls at the *****2******

Attachment III

Report Distribution List

Commissioner
Office of the Commissioner – Attention: Chief of Staff
Deputy Commissioner for Operations Support
Assistant Deputy Commissioner for Operations Support
Director, Facilities Management and Security Services
Director, Office of Audit Coordination



Physical Security Controls at the *****2*****

Attachment IV

Management's Response



CHIEF
AGENCY-WIDE
SHARED SERVICES

DEPARTMENT OF THE TREASURY
INTERNAL REVENUE SERVICE
WASHINGTON, DC 20224

November 17, 2016

MEMORANDUM FOR GREGORY KUTZ
ACTING DEPUTY INSPECTOR GENERAL FOR INSPECTIONS
AND EVALUATIONS

FROM: Kevin Q. McIver */s/ K.Q. McIver*
Chief, Agency-Wide Shared Services

SUBJECT: Draft Inspection Report – Physical Security Controls at the
*****2***** (# IE-16-004A)

Thank you for the opportunity to review the subject draft inspection report. We are committed to the security of our offices and the employees and taxpayer information they contain. Your review of this site and recommendations will assist us in that effort.

*****2*****
*****2*****
*****2*****
*****2*****
*****2*****
*****2*****

We appreciate the continued support and assistance provided by your office. If you have any questions, please contact me at (202) 317-7500, or a member of your staff may contact Richard Rodriguez, Director, Facilities Management and Security Services, at (703) 414-2143. For matters concerning audit procedural follow-up, please contact Steven Scheer at (901) 546-4515 or Daniele Stonehocker at (801) 388-8285.

Attachment



Physical Security Controls at the *****2*****

**TIGTA Inspection Report IE-16-004A (SBU) –
Physical Security Controls at the *****2*******

*****2*****:
*****2*****
*****2*****
*****2*****.

*****2*****:
*****2*****
*****2*****
*****2*****.

*****2*****:
*****2*****

*****2*****:
*****2*****
*****2*****.

*****2*****:
*****2*****

RESPONSIBLE OFFICIAL:
Chief, AWSS

*****2*****:
*****2*****
*****2*****.



Physical Security Controls at the *****2*****

2

*****2*****.
*****2*****
*****2*****
*****2*****
*****2*****.

*****2*****.
*****2*****
*****2*****
*****2*****
*****2*****.

*****2*****.
*****2*****

*****2*****
*****2*****
*****2*****

*****2*****.
*****2*****

RESPONSIBLE OFFICIAL:
Chief, AWSS

*****2*****.
*****2*****



To report fraud, waste, or abuse, call our toll-free hotline at:

1-800-366-4484

By Web:

www.treasury.gov/tigta/

Or Write:

Treasury Inspector General for Tax Administration
P.O. Box 589
Ben Franklin Station
Washington, D.C. 20044-0589

Information you provide is confidential and you may remain anonymous.